

## Support



Our technical support department is available mo-fr 8:00 am - 5:00 pm CET (2:00 am - 11 pm EST).

As we know from experience the most questions have already been answered in our theme-related **FAQ** list.

If you did not find a sufficient answer in our FAQ list contact our support department via our **Helpdesk**. Our support staff will answer as soon as possible.

### Remark:

In case you have a "support-/ maintenance contract" with CoDesCo IT Consulting, the contract terms apply for you. You can get through to our technical support department anytime as it is mentioned in the contract.

<http://www.codesco.de/en/type/support.html?cHash=61d1d5a80cdb11aa6f906d0db2ecb763&filename=Support.pdf>